



Phone 1800 552 272 or email appeals@grampiansadvocacy.org.au

Disagree with a National Disability Insurance Agency (NDIA) decision?

Assistance is available for people seeking to appeal

How do I apply for a review of a National Disability Insurance Agency decision?

If you are unhappy with a decision made by the National Disability Insurance Agency (NDIA) you can request an internal review of the decision by the NDIA.

If you still disagree with a decision after the internal review has been completed, you can appeal to the Administrative Appeals Tribunal (AAT). An appeal is an independent assessment of an NDIA decision. The types of decisions that can be reviewed include, but are not limited to: whether you are eligible for the National Disability Insurance Scheme (NDIS); or what has or has not been approved for your plan.

An internal review must be conducted first by the NDIA before you can go take the issue to the AAT.

What help can I get if I apply to the Administrative Appeals Tribunal?

Help is available from an NDIS Appeals support person to:

- assist you to navigate the internal review process
- prepare documents needed for the appeal
- assist you to apply for legal assistance to pursue an application to the AAT
- provide you with advice and skills so that you can better represent yourself at the AAT, if you choose to do so
- attend AAT conferences and hearings with you, and help with putting your case to the AAT.

The NDIS Appeals Support person is funded by the Australian Government, and is independent from the NDIA and the AAT. **There is no charge for their assistance or for an appeal at the AAT.**

Where can I find an NDIS Appeals Support person?

Grampians disAbility Advocacy provides NDIS Appeals Support in Central Highlands and Loddon regions

NDIS Appeals support people are available in every NDIS site and to all AAT applicants.
For a full list of locations and provider details go to www.dss.gov.au/ndis-appeals

NDIS Appeals Support is funded by the Australian Government Department of Social Services
For more information and support from the AAT go to www.aat.gov.au or call 1300 366 700
For more information about the NDIS go to www.ndis.gov.au or call 1800 800 110